

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

REFERRAL GUIDANCE AND SERVICES DIRECTORY

Who can refer?

The referrer must be a clinical professional who has assessed the patient and main carer(s), and has knowledge of the disease, symptoms, treatments, likely prognosis and the patient's preferred place of care. If the referrer is someone other than the person's GP they are required to notify the GP that a referral has been made to specialist palliative care.

Referral Criterion

Referrals should be considered when a person is known to have an advanced and progressing life-limiting illness, this includes non-malignant conditions and malignant disease where the treatment intent is thought to be palliative.

The referrer **must** determine if the patient/carer meets the referral criterion below. Community specialist palliative care services, including Hospice units are happy to discuss appropriateness of a referral by telephone if the clinical situation is unclear.

If the referral is clinically **urgent**, the referrer should make telephone contact to the service provider in addition to submission of the referral form. Urgency of response is based upon the written information provided by the referrer.

The referrer must be satisfied that the person they are referring has an advanced and progressing life limiting illness with:-

- *unresolved complex physical, emotional, social or spiritual symptoms despite previous interventions*
- AND/OR*
- *patient/carer in need of specialist end of life support including terminal care and bereavement services*
- AND/OR*
- *a need for specialist palliative rehabilitation with clear functional goals*
- AND/OR*
- *a need for a proposed period of respite provided by specialist palliative care in the case of emergency/crisis situations, as per local specialist palliative care provider policy*

Please include as much information as possible regarding the current main concerns regarding the patient's condition, preferred place of care and CPR status.

This is vitally important and enables specialist services to forward plan with community services to try to meet the patient's preference where possible. Missing information may cause a delay for the patient and family.

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

BELFAST LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

Northern Ireland Hospice – Specialist Hospice Nursing Services	
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org	
Belfast Trust - South & East Locality	Belfast Trust - North & West Locality
Knockbreda Centre 110 Saintfield Road Belfast BT8 6GR Tel: (028) 9504 5683 or All professions: (028) 9056 5565	Crumlin Road Health Centre 94 Crumlin Road Belfast BT14 6AP Tel: (028) 9074 1188 or Physio, OT and SLT- 0845 606 6596 Dietician- Refer via GP Nursing staff and Social Worker- (028) 9074 1188
SPECIALIST PALLIATIVE CARE UNITS/HOSPICES	
NORTHERN IRELAND HOSPICE, DAY HOSPICE & OUTPATIENT SERVICE	MARIE CURIE HOSPICE, DAY THERAPY & OUTPATIENT SERVICE
Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org	Marie Curie Hospice 1a Kensington Road Belfast BT5 6NF Tel: (028) 9088 2000 Fax: (028) 9088 2022 Email: mcccelfastreferrals@mariecurie.org.uk

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

NORTHERN LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

Northern Ireland Hospice – Specialist Hospice Nursing Services

Northern Ireland Hospice
74 Somerton Road
Belfast
BT15 3LH
Tel: (028) 9078 1836
Email: referrals@nihospice.org

SPECIALIST PALLIATIVE CARE UNITS/HOSPICES

NORTHERN IRELAND HOSPICE, DAY HOSPICE & OUTPATIENT SERVICE	MACMILLAN UNIT & OUTPATIENT SERVICE
<p>Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org</p>	<p>Macmillan Unit Antrim Area Hospital Bush Road Belfast BT41 2QB Direct line:(028) 94424394 Fax: (028) 94424395 Email: palliativecare.referrals@northerntrust.hscni.net</p>

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

SOUTH EASTERN LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

Northern Ireland Hospice – Specialist Hospice Nursing Services	
<p>Northern Ireland Hospice 74 Somerton Road Belfast BT15 3HN Tel: (028) 9078 1836 Email: referrals@nihospice.org</p>	
<p>Specialist Palliative Care AHP Team Ards Hospital Church Street Newtownards BT23 4AS Tel: (028) 91510284 / 5 / 6</p>	<p>Specialist Palliative Care AHP Team Lagan Valley Hospital 39 Hillsborough Road Lisburn BT28 1JP Tel: (028) 92633568</p>

SPECIALIST PALLIATIVE CARE UNITS/HOSPICES

NORTHERN IRELAND HOSPICE & DAY HOSPICE/OUTPATIENTS	MARIE CURIE HOSPICE & DAY HOSPICE/OUTPATIENTS
<p>Northern Ireland Hospice 74 Somerton Road Belfast BT15 3LH Tel: (028) 9078 1836 Email: referrals@nihospice.org</p>	<p>Marie Curie Hospice 1a Kensington Road Belfast BT5 6NF Tel: (028) 9088 2000 Fax: (028) 9088 2022 Email: mcccbbelfastreferrals@mariecurie.org.uk</p>

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

SOUTHERN LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

<p>Newry & Mourne Palliative Care Team Daisy Hill Hospital Nurses Home 5 Hospital Road Newry BT35 8DR Tel: (028) 3083 5000 ext. 4275 Palliativecare.nm@southerntrust.hscni.net</p>	<p>Armagh & Dungannon Palliative Care Team South Tyrone Hospital D Floor Carland Road Dungannon BT71 4AU Tel: (028) 8771 3684 Palliativecare.ad@southerntrust.hscni.net</p>
<p>Craigavon & Banbridge Palliative Care Team Lurgan Health and Social Services Centre 100 Sloan Street Lurgan BT66 8NX Tel: (028) 3831 1119 Palliativecare.cb@southerntrust.hscni.net</p>	

SPECIALIST PALLIATIVE CARE UNITS/HOSPICES

SOUTHERN AREA HOSPICE, DAY HOSPICE & OUTPATIENTS
<p>Community Liaison Sister Southern Area Hospice St John's House Courtney Hill Newry BT34 2EB Tel: (028) 30267711 Fax: (028) 30268492</p>

COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

WESTERN LOCALITY

COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES

Foyle Hospice – Hospice Nurse Specialists (Northern Sector)

Foyle Hospice
61 Culmore Road
Derry
BT48 8JE
Tel: (028) 71351010
Fax: (028) 71351010
Email: andrenaarbuckle@foylehospice.com

Northern Ireland Hospice – Hospice Nurse Specialists (Southern Sector)

Northern Ireland Hospice
74 Somerton Road
Belfast
BT15 3LH
Tel: (028) 9078 1836
Email: referrals@nihospice.org

SPECIALIST PALLIATIVE CARE UNITS/HOSPICES

Foyle Hospice: In Patient Unit, Day Hospice And Out Patient Clinic

Foyle Hospice
61 Culmore Road
Derry
BT48 8JE
Tel: (028) 71351010
Fax: (028) 71351010
Email: andrenaarbuckle@foylehospice.com