

## COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES

### REFERRAL GUIDANCE AND SERVICES DIRECTORY

#### Who can refer?

The referrer must be a clinical professional who has assessed the patient and main carer(s), and has knowledge of the disease, symptoms, treatments, likely prognosis and the patient's preferred place of care. If the referrer is someone other than the person's GP they are required to notify the GP that a referral has been made to specialist palliative care.

#### Referral Criterion

Referrals should be considered when a person is known to have an advanced and progressing life-limiting illness, this includes non-malignant conditions and malignant disease where the treatment intent is thought to be palliative.

The referrer **must** determine if the patient/carer meets the referral criterion below. Community specialist palliative care services, including Hospice units are happy to discuss appropriateness of a referral by telephone if the clinical situation is unclear.

If the referral is clinically **urgent**, the referrer should make telephone contact to the service provider in addition to submission of the referral form. Urgency of response is based upon the written information provided by the referrer.

*The referrer must be satisfied that the person they are referring has an advanced and progressing life limiting illness with:-*

- *unresolved complex physical, emotional, social or spiritual symptoms despite previous interventions*
- AND/OR*
- *patient/carer in need of specialist end of life support including terminal care and bereavement services*
- AND/OR*
- *a need for specialist palliative rehabilitation with clear functional goals*
- AND/OR*
- *a need for a proposed period of respite provided by specialist palliative care in the case of emergency/crisis situations, as per local specialist palliative care provider policy*

**Please include as much information as possible regarding the current main concerns regarding the patient's condition, preferred place of care and CPR status.**

This is vitally important and enables specialist services to forward plan with community services to try to meet the patient's preference where possible. Missing information may cause a delay for the patient and family.

**COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES**

**BELFAST LOCALITY**

**COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES**

<b>Northern Ireland Hospice – Specialist Hospice Nursing Services</b>	
<p>Clinical Triage Administration Northern Ireland Hospice Jennymount Business Park North Derby Street Belfast BT15 3HN Tel: (028) 9078 1836 Fax: (028) 9074 5421 Email: referrals@nihospice.org</p>	
<b>Belfast Trust - South &amp; East Locality</b>	<b>Belfast Trust - North &amp; West Locality</b>
<p>Knockbreda Centre 110 Saintfield Road Belfast BT8 6GR Tel: (028) 9504 5683 or All professions: (028) 9056 5565</p>	<p>Crumlin Road Health Centre 94 Crumlin Road Belfast BT14 6AP Tel: (028) 9074 1188 or Physio, OT and SLT- <b>0845 606 6596</b> Dietician- <b>Refer via GP</b> Nursing staff and Social Worker- <b>(028) 9074 1188</b></p>

**SPECIALIST PALLIATIVE CARE UNITS/HOSPICES**

<b>NORTHERN IRELAND HOSPICE, DAY HOSPICE &amp; OUTPATIENT SERVICE</b>	<b>MARIE CURIE HOSPICE, DAY THERAPY &amp; OUTPATIENT SERVICE</b>
<p>Clinical Triage Administration Northern Ireland Hospice Jennymount Business Park North Derby Street Belfast BT15 3HN Tel: (028) 9078 1836 Fax: (028) 9074 5421 Email: referrals@nihospice.org</p>	<p>Marie Curie Hospice 1a Kensington Road Belfast BT5 6NF Tel: (028) 9088 2000 Fax: (028) 9088 2022 Email: mcccelfastreferrals@mariecurie.org.uk</p>

**COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES**

**NORTHERN LOCALITY**

**COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES**

**Northern Ireland Hospice – Specialist Hospice Nursing Services**

Clinical Triage Administration  
Northern Ireland Hospice  
Jennymount Business Park  
North Derby Street  
Belfast  
BT15 3HN  
Tel: (028) 9078 1836  
Fax: (028) 9074 5421  
Email: [referrals@nihospice.org](mailto:referrals@nihospice.org)

**SPECIALIST PALLIATIVE CARE UNITS/HOSPICES**

**NORTHERN IRELAND HOSPICE, DAY  
HOSPICE & OUTPATIENT SERVICE**

Northern Ireland Hospice  
Clinical Triage Administration  
Northern Ireland Hospice  
Jennymount Business Park  
North Derby Street  
Belfast  
BT15 3HN  
Tel: (028) 9078 1836  
Fax: (028) 9074 5421  
Email: [referrals@nihospice.org](mailto:referrals@nihospice.org)

**MACMILLAN UNIT & OUTPATIENT SERVICE**

Macmillan Unit  
**Antrim Area Hospital**  
Bush Road  
Belfast  
BT41 2QB  
Direct line:(028) 94424394  
Fax: (028) 94424395  
Email:  
[palliativecare.referrals@northerntrust.hscni.net](mailto:palliativecare.referrals@northerntrust.hscni.net)

**COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES**

**SOUTH EASTERN LOCALITY**

**COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES**

<b>Northern Ireland Hospice – Specialist Hospice Nursing Services</b>	
<p>Clinical Triage Administration          Northern Ireland Hospice          Jennymount Business Park          North Derby Street          Belfast          BT15 3HN          Tel: (028) 9078 1836          Fax: (028) 9074 5421          Email: referrals@nihospice.org</p>	
<p>Specialist Palliative Care AHP Team  <b>Ards Hospital</b>          Church Street          Newtownards          BT23 4AS          Tel: (028) 91510284 / 5 / 6</p>	<p>Specialist Palliative Care AHP Team  <b>Lagan Valley Hospital</b>          39 Hillsborough Road          Lisburn          BT28 1JP          Tel: (028) 92633568</p>

**SPECIALIST PALLIATIVE CARE UNITS/HOSPICES**

<b>NORTHERN IRELAND HOSPICE &amp; DAY HOSPICE/OUTPATIENTS</b>	<b>MARIE CURIE HOSPICE &amp; DAY HOSPICE/OUTPATIENTS</b>
<p>Clinical Triage Administration          Northern Ireland Hospice          Jennymount Business Park          North Derby Street          Belfast          BT15 3HN          Tel: (028) 9078 1836          Fax: (028) 9074 5421          Email: referrals@nihospice.org</p>	<p>Marie Curie Hospice          1a Kensington Road          Belfast          BT5 6NF          Tel: (028) 9088 2000          Fax: (028) 9088 2022          Email: mcccbbelfastreferrals@mariecurie.org.uk</p>

**COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES****SOUTHERN LOCALITY****COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES**

<p>Newry &amp; Mourne Palliative Care Team <b>Daisy Hill Hospital</b> Nurses Home 5 Hospital Road Newry BT35 8DR Tel: (028) 3083 5000 ext. 4275 Palliativecare.nm@southerntrust.hscni.net</p>	<p>Armagh &amp; Dungannon Palliative Care Team <b>South Tyrone Hospital</b> D Floor Carland Road Dungannon BT71 4AU Tel: (028) 8771 3684 Palliativecare.ad@southerntrust.hscni.net</p>
<p>Craigavon &amp; Banbridge Palliative Care Team <b>Lurgan Health and Social Services Centre</b> 100 Sloan Street Lurgan BT66 8NX Tel: (028) 3831 1119 Palliativecare.cb@southerntrust.hscni.net</p>	

**SPECIALIST PALLIATIVE CARE UNITS/HOSPICES**

<b>SOUTHERN AREA HOSPICE, DAY HOSPICE &amp; OUTPATIENTS</b>
<p>Community Liaison Sister Southern Area Hospice St John's House Courtney Hill Newry BT34 2EB Tel: (028) 30267711 Fax: (028) 30268492</p>

**COMMUNITY AND INPATIENT SPECIALIST PALLIATIVE CARE SERVICES****WESTERN LOCALITY****COMMUNITY SPECIALIST PALLIATIVE CARE SERVICES****Foyle Hospice – Hospice Nurse Specialists (Northern Sector)**

Foyle Hospice  
61 Culmore Road  
Derry  
BT48 8JE  
Tel: (028) 71351010  
Fax: (028) 71351010  
Email: andrenaarbuckle@foylehospice.com

**Northern Ireland Hospice – Hospice Nurse Specialists (Southern Sector)**

Clinical Triage Administration  
Northern Ireland Hospice  
Jennymount Business Park  
North Derby Street  
Belfast  
BT15 3HN  
Tel: (028) 9078 1836  
Fax: (028) 9074 5421  
Email: referrals@nihospice.org

**SPECIALIST PALLIATIVE CARE UNITS/HOSPICES****Foyle Hospice: In Patient Unit, Day Hospice And Out Patient Clinic**

Foyle Hospice  
61 Culmore Road  
Derry  
BT48 8JE  
Tel: (028) 71351010  
Fax: (028) 71351010  
Email: andrenaarbuckle@foylehospice.com